

Warranty

SitOnIt Seating warrants to the original end user that this product will be free from defects in its material and workmanship as described below. The company will repair or replace with a comparable product, at its option, without charge to the original purchaser, only defective products or parts found defective during normal use (standard 8 hour days, 5 days per week) the following warranty products:

@Work, Achieve, Anytime, Focus Executive, Focus Side, Focus Work, Freelance, Freelance Heavy Duty, Glove, InFlex, Knack, Leader, Messenger, OnCall, Prava, ReAlign, Relay, Resonance, Rowdy, Social, Sonar, TR2 and Volley.

Lifetime Warranty which is the entire time owned by the original purchaser for all chair components including pneumatic cylinder, control mechanism, base, glides, casters, frames and other structural elements.

Non-Stop Heavy Duty

SitOnIt Seating warrants the 24 Hour Multi-Shift Upgrade when configured to the appropriate model for a period of 10 years. Fabric and foam cushioning are covered for two years. See standard product warranty policy for processing information.

Census and Swirl

5 Year Warranty provided that product is owned the entire time by original end user for all chair components including pneumatic cylinder, control mechanism, base, and casters.

Fabric, Foam, Knit Back, Mesh, and Plastic

5 Year Warranty on all collections, 2 Year Warranty on Freelance Heavy Duty. COM/COL not warranted for wear or long term adhesion. Normal wear and tear is the responsibility of the specifier.

This warranty shall be effective for the applicable time period beginning from date of purchase as shown on your original receipt or other proof of purchase. This warranty is your sole remedy for product defects and excludes defects due to or arising in connection with product abuse or misuse, user modification of, or attachments to the product, including application of your own upholstery materials and products or parts not used, maintained or installed in accordance with the company's installation, maintenance and/or applicable guidelines.

If this product fails during normal use (standard 8 hour work day, 5 days per week) within the applicable warranty period, please send description of the relevant part, together with proof of purchase of the product.

SitOnIt Seating
6280 Artesia Blvd.
Buena Park, CA 90620
Attention: Quality Department

We will repair or, at our option, replace the defective part, free of charge to the purchaser, provided only that the purchaser returns said part to SitOnIt Seating, freight or other shipping charges prepaid. Labor and service not covered under warranty.

There are no other warranties, expressed or implied, other than those specifically described, including, without limitations, any implied warranty or merchantability or of fitness for a particular purpose. We will not be responsible for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

Since textiles vary in weave, thickness and memory, some creasing and/or gathering may occur during the upholstery application process. Due to natural variations over which we have no control, all furniture is sold subject to minor irregularities of color, surface, grain, and texture. Textiles are sold subject to minor variations of color. Leather upholstery materials are of the finest quality. Because leather is a natural product, variations of texture are common and should be expected. Leather will contain natural markings such as neck wrinkles, scratches, backbone marks and stretch marks. These distinctions give leather its unique characteristics and are considered to be part of the natural beauty of leather.

Our company will advise you of the procedure to follow when making warranty claims. Call SitOnIt Seating at 888 274-8664 to explain defect. Give your name, address, and telephone number. Please be prepared with the model number, date of purchase, date of manufacture, cell number and part number found under the seat of the chair.

ANSI/BIFMA

SitOnIt Seating is a member of the Business and Institutional Furniture Manufacturer's Association (BIFMA). Tests developed by the Business and Institutional Furniture Manufacturer's Association (BIFMA) and approved by the American National Standards Institute (ANSI) determine the strength and durability of seating in its everyday use. Although this testing does not serve as a warranty or guarantee, SitOnIt Seating products within this price list generally meet or exceed applicable BIFMA and ANSI standards.