Exemplis[®] Los Angeles County End User Information Sheet

Contract No. MA-IS-2540026-1 | Term: November 21, 2019 - November 30, 2027

| TVR # | 935506 | |
|--------------------------------|--|--|
| Price Guides | Current Price Book at the time of order | |
| Products | Task, executive, conference, guest, stacking, nesting, and cafe/task stool seating. Lounge seating, modular seating, benches, ottomans and occasional/cube tables. Dividers, protective and privacy screens. | |
| Volume Discount | Tiers* Tier 1: \$1 – 75,000 (List) Tier 2: \$75,001 - \$150,000 (List) Tier 3: \$150,001 - \$250,000 (List) Tier 4: \$250,001 + (List) | Discount 60% 61% 63% Negotiable |
| Minimum Order | \$95 fee when ordering 3 or less Table Top units or less than 3 Lounge Products. | |
| Delivery | Upholstered Seating: Ships within 2 business days using express fabrics ARO. Ships within 5 business days using all other fabrics ARO. Ships within 10 business days using leather ARO. Lounge Seating: Ships within 10 business days using express fabrics ARO. Please verify fabric grades on the SitOnIt Seating website before ordering. Ships within 2 days: Anti-Fatigue Mat, Corner Sleeve, CPU Holders, Current Power, High Tide 4; High Tide Corner, Keyboard Mechanisms, Lift and Lock, Premium Lift and Lock, Sit-to-Stand, Keyboard Trays, Longboard, Crescent Board, Mini Platform, Laptop Tray; Adapter, Laptop Drawer, Mobile Pedestals, Monitor Arms, Ocala Bases, Pencil Drawer, Plastic Shells, Switchback Bases, Tensor Bases, Value Lighting, Voyager 2-Stage/3-Leg Bases, Wire Management | |
| | | |
| | | |
| | Ships within 3 days: Mobile Pedestal Cushions, Modesty Screens, Doodle Screens, Prise Benching, Sector Screens, Standard Worksurfaces | |
| | Stain-to-Match ships within 15 days Tablet Arms_ships within 21 days Custom Laminates ships within 30 days | |
| Payment Terms | Net 10 -1% Discount, Net 30 | |
| Credit Card | Credit card will be accepted. 3% Credit Card processing fee will be applied. | |
| Cancellation | Orders which have entered any stage of production cannot be cancelled. Requests for cancellation are not accepted until acknowledged by Exemplis. In the event cancellation is accepted by Exemplis, cancellation charges may be for the entire amount of the order. | |
| Purchase Order Instructions | Orders must have TVR number to receive this contract's discounting. The name of the registered End User must appear in full (no abbreviations) on the Purchase Order. | |
| Return & Restocking | Authorization for return must be requested from and approved by Exemplis prior to the return of the merchandise. Returns are subject to a restocking charge equivalent to 40% of the net order plus freight. Unauthorized returns will not be accepted by Exemplis. | |
| Warranty | LIFETIME WARRANTY COVERAGE: • All SitOnIt Seating products, except where noted below • Structural Components: eBEAM, HiQ, Parallon, Prise, Surge,Switchback and Voyager • Structural: Kindl frame. | |
| | 12-YEAR WARRANTY COVERAGE: Amplify, Cora (Guest, Hip and Stool), Ki in multi-shift (24/7) applications. Lounge seating and occasional/lounge to Bases: Ocala, Tensor Laminate tops Monitor arms1: Mobio series, Unity G2 Plastic shells | ndl (bariatric, guest, freespan and preconfigured), Novo, Torsa, and Wit used ables |

10-YEAR WARRANTY COVERAGE:

• Non-Stop Heavy Duty, Cora (Midsize and Bariatric), Freelance Bariatric and chairs purchased with a Heavy Duty (HD) or Large and Tall (LT) option used in multi-shift (24/7) applications

• Electrical Components: eBEAM, HiQ, Parallon, Prise, Surge and Switchback

FIVE-YEAR WARRANTY COVERAGE:

- Fabric, foam, knit back, and mesh
- All filing products3
- CPU holders
- Screens4
- High Tide
- Keyboard trays
- Lighting fixtures
- Power components5: EON, Current, Power Strips
- Wire management

TWO-YEAR WARRANTY COVERAGE:

• Fabric and foam cushioning for Non-Stop Heavy Duty, Freelance Heavy Duty, Cora Midsize and Bariatric, Kindl bariatric and chairs purchased with an HD or LT option

- Multipurpose felt glides
- Half-Moon Pencil Drawer

ONE-YEAR WARRANTY COVERAGE:

- Lighting power supplies
- Mouse pads
- Wrist rests

Contract Administration & Sales Contact

Derek Cairo; Director of Contracts 6415 Katella Avenue, Cypress CA 90630 Ph: (888) 274 - 8664 | Fax: (714) 995 - 4855 | Email: <u>dcairo@exemplis.com</u> John Swanstrom, Regional Sales Manager 6415 Katella Avenue, Cypress CA 90630 Ph: (310) 266 - 4567 | Email: jswanstrom@exemplis.com