



State of North Carolina End User Information Sheet

Contract No. 5610A | Term: July 15, 2024 – July 14, 2027

TVR #	920092	
Price Guides	October 17, 2022 SitOnIt Seating Price Guide	
Products	Task, executive, conference, guest, stacking, nesting, and cafe/task stool seating. Lounge seating, modular seating, benches, ottomans and occasional/cube tables. Benching, protective and privacy screens, dividers, tables, storage units, sit/stand solutions and office furniture ergonomic accessories.	
Volume Discount	Tier (List)	End User Discount
	\$0 - \$49,999	54%
	\$50,000 - \$99,999	54%
	\$100,000 - \$399,999	56%
	\$400,000 - \$499,999	58%
Minimum Order	\$95 fee when ordering 3 or less Table Top units or less than 3 Lounge Products.	
Delivery	Upholstered Seating: Ships within 2 business days using express fabrics ARO. Ships within 5 business days using all other fabrics ARO. Ships within 10 business days using leather ARO. Lounge Seating: Ships within 10 business days using express fabrics ARO. Ships within 2 days: Anti-Fatigue Mat, Corner Sleeve, CPU Holders, Current Power, High Tide 4; High Tide Corner, Keyboard Mechanisms, Lift and Lock, Premium Lift and Lock, Sit-to-Stand, Keyboard Trays, Longboard, Crescent Board, Mini Platform, Laptop Tray; Adapter, Laptop Drawer, Mobile Pedestals, Monitor Arms, Ocala Bases, Pencil Drawer, Plastic Shells, Switchback Bases, Tensor Bases, Value Lighting, Voyager 2-Stage/3-Leg Bases, Wire Management Ships within 3 days: Mobile Pedestal Cushions, Modesty Screens, Doodle Screens, Prise Benching, Sector Screens, Standard Worksurfaces Please verify fabric grades on the SitOnIt Seating website before ordering. Stain-to-Match ships within 15 days Tablet Arms ships within 21 days Custom Laminates ships within 30 days	
Payment Terms	Net 10 -1% Discount, Net 30	
Credit Card	Credit card will be accepted. A 3% Credit Card Processing Fee shall apply.	
Cancellation	Orders which have entered any stage of production cannot be cancelled. Requests for cancellation are not accepted until acknowledged by Exemplis. In the event cancellation is accepted by Exemplis, cancellation charges may be for the entire amount of the order.	
Purchase Order Instructions	Orders must have TVR number to receive this contract's discounting. The name of the registered End User must appear in full (no abbreviations) on the Purchase Order.	
Return & Restocking	Authorization for return must be requested from and approved by Exemplis prior to the return of the merchandise. Returns are subject to a restocking charge equivalent to 40% of the net order plus freight. Unauthorized returns will not be accepted by Exemplis.	
Warranty	LIFETIME WARRANTY COVERAGE: <ul style="list-style-type: none">• All SitOnIt Seating products, except where noted below• Structural Components: Parallon, Prise, eBEAM, Switchback and Voyager 12-YEAR WARRANTY COVERAGE: <ul style="list-style-type: none">• Amplify, Cora (Guest, Hip and Stool), Novo, Torsa, and Wit used in multi-shift (24/7) applications• Lounge seating and occasional/lounge tables• Bases: Ocala, Tensor• Laminate tops• Monitor arms: King Cobra, Mobio series, Unity G2• Plastic shells	

10-YEAR WARRANTY COVERAGE:

- Non-Stop Heavy Duty, Cora (Midsized and Bariatric), Freelance Bariatric and chairs purchased with a Heavy Duty (HD) or Large and Tall (LT) option used in multi-shift (24/7) applications
- Electrical Components: eBEAM, Parallon, Prise and Switchback

FIVE-YEAR WARRANTY COVERAGE:

- Fabric, foam, knit back, and mesh
- All filing products³
- CPU holders
- Screens⁴
- High Tide
- Keyboard trays
- Lighting fixtures
- Power components⁵: EON, Current, Power Strips
- Wire management

TWO-YEAR WARRANTY COVERAGE:

- Fabric and foam cushioning for Non-Stop Heavy Duty, Freelance Heavy Duty, Cora Midsized and Bariatric and chairs purchased with an HD or LT option
- Multipurpose felt glides
- Half-Moon Pencil Drawer

ONE-YEAR WARRANTY COVERAGE:

- Lighting power supplies
- Mouse pads
- Wrist rests

COM/COL not warranted for wear or long-term adhesion.
Normal wear and tear is the specifier's responsibility.

Contract Administration

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